

Barrio Resiliente: Resilient Cities through Resilient Communities



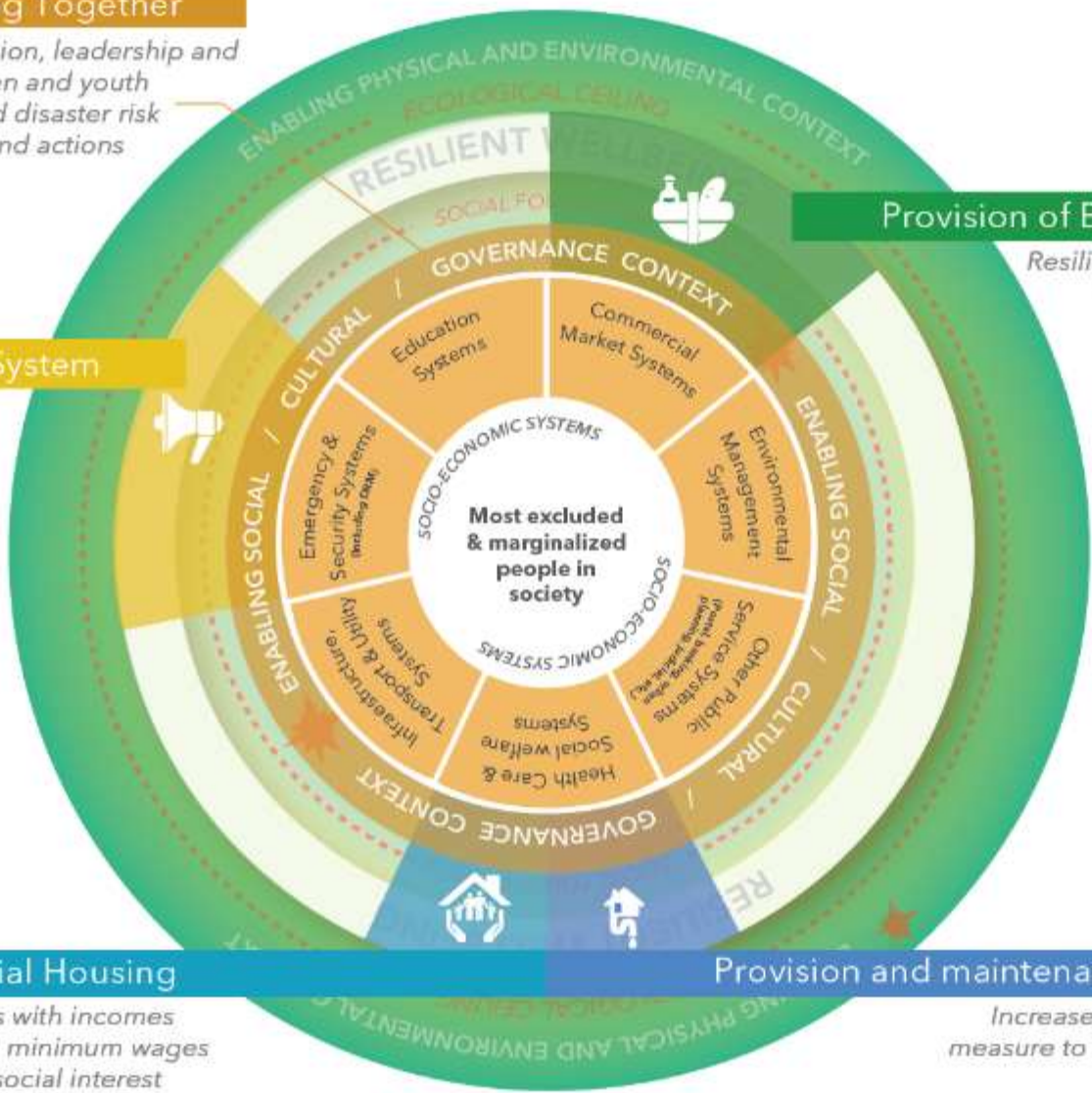
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LAC Regional Director and Americas Strategic
Partnerships Coordinator, GOAL Global
June 28, 2019

Youth: Achieving Together

Improved social cohesion, leadership and volunteering of children and youth through neighborhood disaster risk reduction related art and actions

Early Warning System

Safeguard human lives through



Provision of Basic Food Supply

Resilient businesses continue to offer critical services during emergencies.

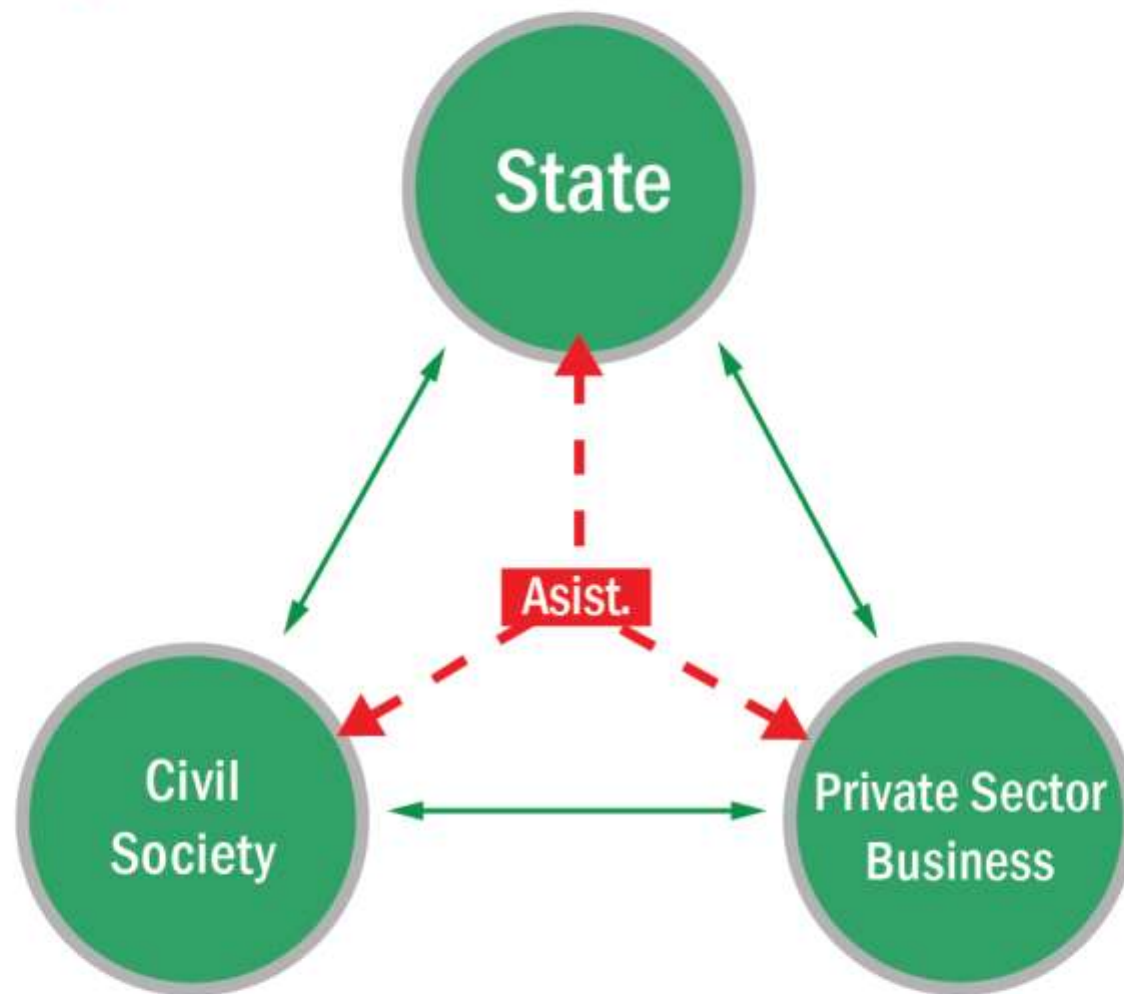
Social Housing

Families with incomes under 2 minimum wages access social interest housing (new construction and / or improvement)

Provision and maintenance of drainages

Increase access to drainage as a measure to reduce risks in developing neighborhoods

Achieving Urban Resilience starts with multilevel neighborhood governance



→
Permanent relationships

← - - - →
Programming objectives

Levels of participation

INFORMATION ▶



CONSULTATION ▶



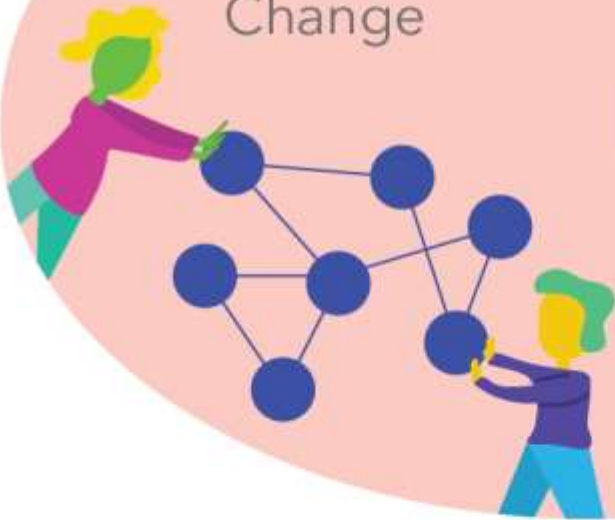
COLLABORATION ▶



EMPOWERMENT ▶



Systems
Change



Increased
Resilience
& Inclusion

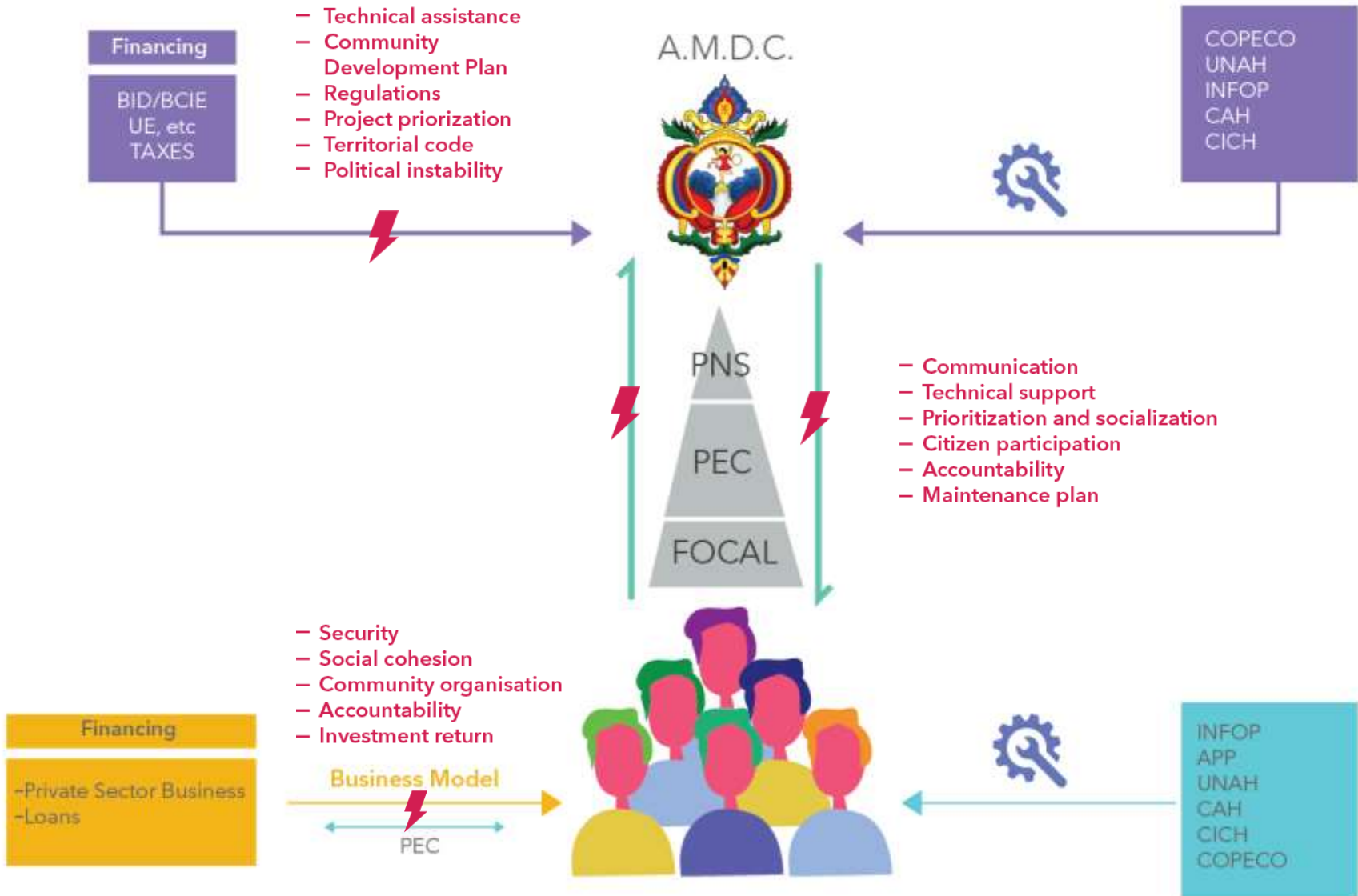


Social Behaviour
Change





Provision and maintenance of drainages system



Social & Behavioral Change



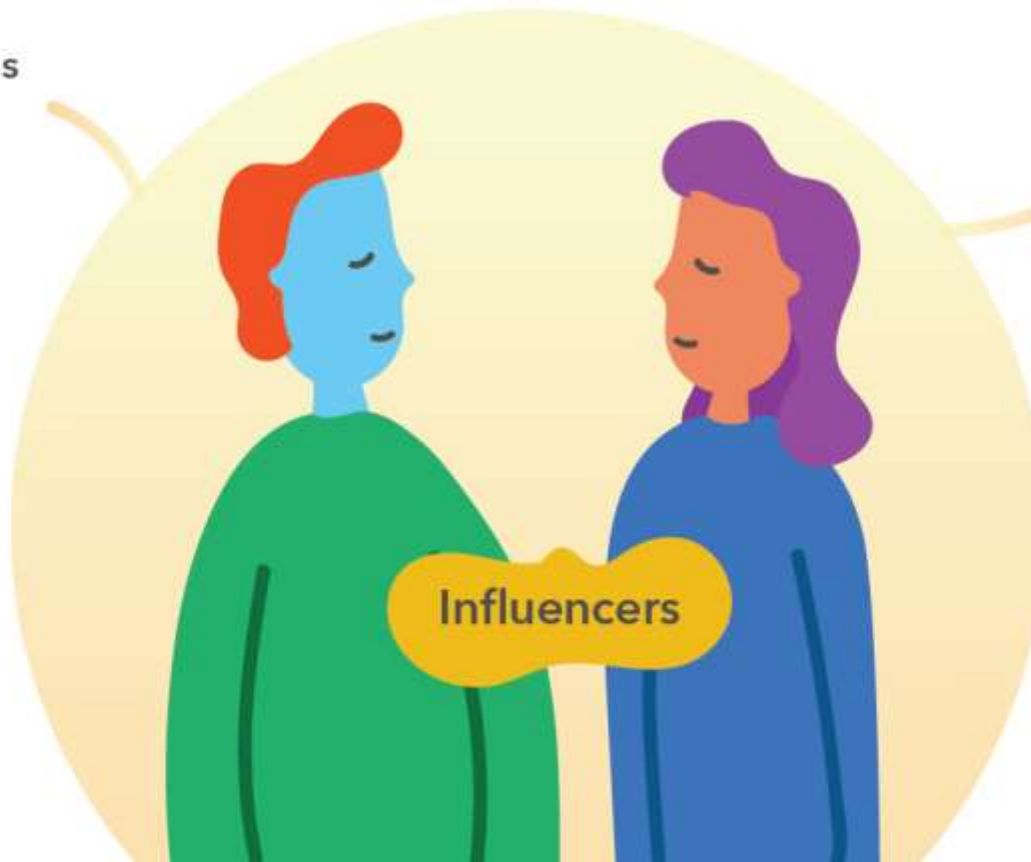
Promote on-time payment within beneficiaries. With their payment, Water Administration Boards (JAA) can invest in piping maintenance and water gutters.



On time water service payment.

Themselves

Family



Influencers

Our Approach



Motivational workshops



Trainings



Positive Deviation Exercises

¡ABONADO, ABONADA!

Recuerda que tienes derecho a ser escuchado, ayudarnos a servirte mejor manifestando tus quejas o sugerencias del trabajo que la Junta de Agua Alta de Las Pinos realiza en tu comunidad sobre:

- Horario de Oficina
- Reconocimiento a la Junta de Agua por el buen servicio
- Respuesta a emergencias
- Sugerencias

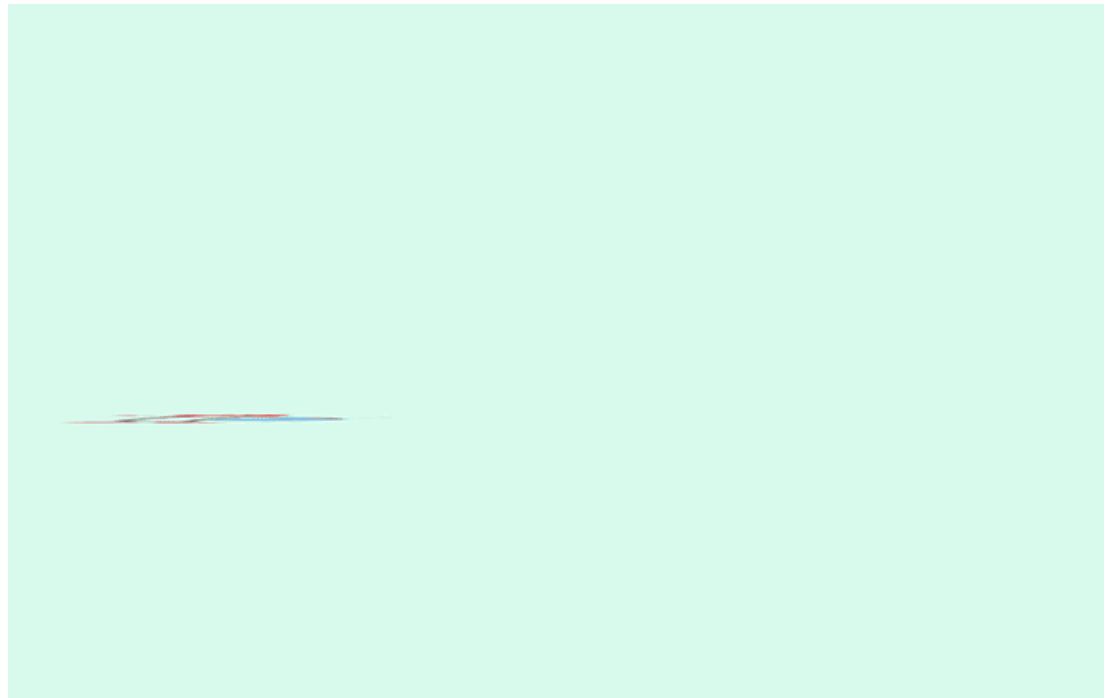
¡POCHÍN TE ESCUCHA!

PARA HABLAR CON NOSOTROS PODES HACERLO DE LA SIGUIENTE MANERA:
- Hablar con el personal de la Junta de Agua
- Depositar tu queja o sugerencia en el buzón

¡Recuerda!
La Junta de Agua no podrá ayudar si tu queja es anónima.

Último al 8847-2543
Lunes a Viernes 8:00 am - 4:00 pm
Sábados 8:00 am - 12h

"Complaints and Sugestions" System



Social and Behavior Change Communication Campaign

The stages of behaviour change

SBC: Water payment on time



Analysis of Resilience of Communities to Disaster: Barrio Resiliente Project

